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#### BY ELECTRONIC FILING

Marlene H. Dortch, Secretary Office of the Secretary Federal Communications Commission 445 12th Street, SW, Suite TW-A325 Washington, DC 20554

EB Docket No. 06-36

### Re: CERTIFICATION OF CPNI COMPLIANCE FILING - FEBRUARY 22, 2012

Berkeley Cable Television, Inc. (fka Home Long Distance, Inc.) File No. EB-08-TC-4139

499 Filer ID # 825274

Dear Ms. Dortch:

On behalf of the telecommunications carrier listed above, John Staurulakis (JSI), its consultant is filing the <u>attached CPNI Certification</u> together with the statement of procedures for operational compliance with FCC's CPNI rules. Pursuant to the FCC's Order and Consent Decree, <sup>1</sup> Berkeley Cable Television, Inc., the successor-in-interest to Home Long Distance, Inc., provides a copy of the CPNI certification to the Chief, Telecommunications Consumers Division, Enforcement Bureau.

Home Telephone Company, Inc. and its subsidiary companies, Home Telecom, LLC and Home Long Distance, Inc., have undergone a corporate restructure whereby subsidiary companies have been consolidated and merged into the surviving affiliate company Berkeley Cable Television, Inc. d/b/a Home Telecom. Therefore, service formerly provided by Home Long Distance, Inc. is now provided by Berkeley Cable Television, Inc. d/b/a Home Telecom.

<sup>&</sup>lt;sup>1</sup> See Home Long Distance, Inc., File No. EB-08-TC-4139, Order and Consent Decree, NAL/Acct. No. 200932170445 (rel. July 29, 2010) ("Home Order and Consent Decree").

Sincerely,

John Kuykendall Vice President

jkuykendall@jsitel.com

Jh Klandell

# Attachment

cc: Best Copy and Printing, Inc. *via email to fcc@bcpiweb.com*Chief, Telecommunications Consumers Division, Enforcement Bureau FCC

## BERKELEY CABLE TELEVISION, INC. AFFILIATE OF HOME TELEPHONE ILEC, LLC

P. O. Box 1194 Moncks Corner, SC 29461 843-761-9173

#### Annual 47 C.F.R. § 64.2009(e) CPNI Certification

### EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2011

Date signed: February 10, 2012

Names of Companies Covered by this Certification:

499 Filer ID

Berkeley Cable Television, Inc. (fka Home Long Distance, Inc.)

825274

Name of signatory: H. Keith Oliver

Title of signatory: Senior Vice President

I, H. Keith Oliver, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 et seq.

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47. C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed: W. Knith Olem

Attachment

# BERKELEY CABLE TELEVISION, INC. 499 Filer ID 825274 AFFILIATE OF HOME TELEPHONE ILEC, LLC

P. O. Box 1194 Moncks Corner, SC 29461 843-761-9173

### 2011 ANNUAL STATEMENT OF FCC CPNI RULE COMPLIANCE February 10, 2012

This statement accompanies the Company's 2011 Customer Proprietary Network Information ("CPNI") Certification, as required by Section 64.2009(e) of the Federal Communications Commission's ("FCC's") rules, for the purpose of explaining how the operating procedures of the Company ensure compliance with Part 64, Subpart U of the FCC's rules. See 47 C.F.R. § 64.2001 et seq.

All subsequent references to rule Sections refer to rules under Part 64, Subpart U unless indicated otherwise.

#### 1. Identification of CPNI

The Company has established procedures and trained employees having access to, or occasion to use customer data, to identify what customer information is CPNI consistent with the definition of CPNI under the Section 64.2003(g) and Section 222(f)(1) of the Communications Act of 1934 as amended (47 U.S.C. § 222(f)(1)).

### 2. Identification of Services Affected by CPNI Rules

The Company has established procedures and trained employees to recognize the different types of telecommunications and non-telecommunications services that affect how the Company uses CPNI.

#### 3. Identification of Permissible Uses of CPNI without Customer Authorization

The Company has established procedures and trained employees having access to, or occasion to use CPNI, to identify uses of CPNI <u>not</u> requiring customer authorization under Section 64.2005.

#### 4. Identification of Uses of CPNI Requiring Customer Authorization

The Company has established procedures and trained employees having access to, or occasion to use CPNI, to identify uses of CPNI requiring customer authorization under Section 64.2007.

#### 5. Customer Notification and Authorization Process

The Company has established procedures, and trained employees responsible for obtaining customer authorization to use CPNI for marketing purposes, regarding the notice and approval requirements under Section 64.2008. The Company has complied with the notice requirements for Opt-Out. The Company does not provide CPNI to other parties and thus has not used the optin approval process.

# 6. Record of Customer CPNI Approval/Non-Approval

The Company has developed and utilizes a system for maintaining readily accessible record of whether and how a customer has responded to Opt-Out approval as required by Section 64.2009(a).

### 7. Procedures Protecting Against Disclosure of CPNI

The Company has implemented procedures for compliance with new Section 64.2010 including, but not limited to the following:

Authentication of customers before disclosing CPNI on customer-initiated telephone contacts or business office visits.

The Company provides customers with on-line access to customer account information for which the Company has initiated procedures to control access in compliance with Section 64.2010(c) comprising authentication through a password established in compliance with Section 64.2010(e).

The Company has implemented password back-up authentication procedures in compliance with Section 64.2010(e).

The Company has implemented procedures to notify customers of account changes.

### 8. Actions Taken Against Data Brokers and Responses to Customer Complaints

Pursuant to Section 64.2009, the Company makes the following explanation of any actions taken against data brokers and a summary of all customer complaints received in the past year concerning the unauthorized release of CPNI:

Not applicable. No a

No actions taken against data-brokers.

No customer complaints received.

### 9. Disciplinary Process

The Company has in place an express disciplinary process to address any unauthorized use of CPNI where the circumstances indicate authorization is required under Section 64.2009(b).

#### 10. Supervisory Review Process for Outbound Marketing

The Company has established a supervisory review process regarding its compliance with the rules for outbound marketing situations as required in Section 64.2009 (c) and (d). Prior to any outbound marketing effort, sales personnel must obtain supervisory approval of the proposed outbound marketing use. Any approval of CPNI use for outbound marketing efforts is limited to CPNI not requiring prior customer authorization or, where prior customer authorization is required, CPNI of customers having given the Company prior approval. The Company maintains records of its compliance for a minimum of one year.

# 11. Procedures for Notifying Law Enforcement of CPNI Security Breaches

The Company has adopted procedures to comply with Section 64.2011 for notifying law enforcement of CPNI security breaches, together with related recordkeeping and deferred notification to customers.